

# Warranty

## GENERAC POWER SYSTEMS STANDARD LIMITED WARRANTY FOR 2013 MODEL LIQUID-COOLED HOME STANDBY COMMERCIAL STATIONARY EMERGENCY PRODUCT

For a period of five (5) years from the date of sale, Generac Power Systems, Inc. (Generac) will, at its discretion, repair or replace any part(s) that, upon examination, inspection, and testing by Generac or an Authorized/Certified Generac Dealer, or branch thereof, is found to be defective under normal use and service, in accordance with the warranty schedule set forth below. Any equipment that the purchaser/owner claims to be defective must be examined by the nearest Authorized/ Certified Generac Dealer, or branch thereof. This warranty applies only to Generac generators used in "Stationary Emergency" applications, as Generac has defined Stationary Emergency, provided said generator has been properly installed and inspected on-site by appropriate personnel. It is highly recommended that scheduled maintenance, as outlined by the generator Owner's Manual, be performed by an Authorized/Certified Generac Service Dealer, or branch thereof. This will verify service has been performed on the unit throughout the warranty period.

### WARRANTY SCHEDULE

DOMESTIC APPLICATIONS - US, Canada & Puerto Rico only

YEARS ONE and TWO - Limited comprehensive coverage on mileage, labor, and parts.

YEAR THREE - Limited comprehensive coverage parts.

YEARS FOUR and FIVE – Limited comprehensive coverage on engine (short block) and alternator (rotor and stator) parts only.

INTERNATIONAL APPLICATIONS – Units sold for International Use are limited to 1,000 hours of use.

YEARS ONE and TWO – Limited comprehensive coverage on mileage, labor and parts.

YEAR THREE - Limited comprehensive coverage on parts only.

\*Start-up and/or On-line Activation, or Registration Card, along with Proof of Purchase, must be performed and/or sent in.

### GUIDELINES:

Travel allowance is limited to 100 miles maximum and three (3) hours maximum (per occurrence, whichever is less) round trip from the nearest Authorized/ Certified Generator Dealer. Any additional required travel expense will not be covered by Generac.

1. This warranty only applies to permanently wired and mounted units.
2. Any and all warranty repairs and/or concerns, must be performed and/or addressed by an Authorized/Certified Generac Service Dealer, or branch thereof.
3. A Generac Transfer Switch is highly recommended to be used in conjunction with the genset. If a Non - Generac Transfer Switch is substituted for use and directly causes damage to the genset, no warranty coverage shall apply.
4. All warranty expense allowances are subject to the conditions defined in Generac's General Service Policy Manual.
5. Units that have been resold are not covered under the Generac Warranty, as this Warranty is not transferable except with change of ownership of original structure.
6. Unit enclosure is only covered against rust or corrosion the first year of the warranty provision.
7. Use of Non-Generac replacement part(s) will void the warranty in its entirety.
8. Engine coolant heaters (block-heaters), heater controls and circulating pumps are only covered during the first year of the warranty provision (If applicable).

### THIS WARRANTY SHALL NOT APPLY TO THE FOLLOWING:

1. Any unit built/manufactured prior to the 2013 Models.
2. Costs of normal maintenance (i.e. tune-ups, associated part(s), adjustments, loose/leaking clamps, installation and start-up).
3. Any failure caused by contaminated fuels, oils, coolants/antifreeze or lack of proper fuels, oils or coolants/antifreeze.
4. Units sold, rated or used for "Prime Power", "Trailer Mounted" or "Rental Unit" applications as Generac has defined Prime Power, Trailer Mounted or Rental Unit. Contact a Generac Dealer for Prime Power, Trailer Mounted or Rental Unit definition.
5. Failures caused by any act of God or external cause such as, but not limited to, collision, fire, theft, freezing, vandalism, riot or wars, lightning, earthquake, windstorm, hail, volcanic eruption, water or flood, tornado, hurricane, terrorist acts or nuclear holocaust, or any other matters which are reasonably beyond the manufacturer's control.
6. Products that are modified or altered in a manner not authorized by Generac in writing.
7. Failures due, but not limited to, normal wear and tear, accident, misuse, abuse, negligence, or improper installation or sizing.
8. Damage related to rodent and/or insect infestation.
9. Steel enclosures that are rusting due to improper installation, location in a harsh or saltwater environment or scratched where integrity of paint applied is compromised.
10. Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
11. Failure due to misapplication, misrepresentation, or bi-fuel conversion.
12. Telephone, facsimile, cell phone, satellite, internet, or any other communication expenses.
13. Rental equipment used while warranty repairs are being performed (i.e. rental generators, cranes, etc.).
14. Overtime, holiday, or emergency labor.

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15. Planes, ferries, railroad, busses, helicopters, snowmobiles, snow-cats, off-road vehicle or any other mode of transportation deemed abnormal.
16. Any and all expenses incurred investigating performance complaints unless defective Generac materials and/or workmanship were the direct cause of the problem.
17. Starting batteries, fuses, light bulbs, engine fluids, and overnight freight cost for replacement part(s).

THIS WARRANTY IS IN PLACE OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, SPECIFICALLY, GENERAC MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Any implied warranties which are allowed by law, shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to purchaser/owner.

GENERAC'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL GENERAC BE LIABLE FOR ANY INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF GENERAC'S NEGLIGENCE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to purchaser/ owner. Purchaser/ owner agrees to make no claims against Generac based on negligence. This warranty gives purchaser/owner specific legal rights. Purchaser/owner also may have other rights that vary from state to state.

**FOR AUSTRALIA ONLY:** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. For Service or other product inquiries in Australia, please contact Allpower by phone at 1800-333-428 or visit Allpower's website at [www.allpower.com.au](http://www.allpower.com.au).

**FOR NEW ZEALAND ONLY:** Nothing in this warranty statement excludes, restricts or modifies any condition, warranty right or remedy which pursuant to the New Zealand Legislation (Commonwealth or State) including the Fair Trading Practices Act of 1986 or the Consumer Guarantees Act 1993 ("CGA") applies to this limited warranty and may not be so excluded, restricted or modified. Nothing in this statement is intended to have the effect of contracting out of the provisions of the CGA, except to the extent permitted by that Act, and these terms are to be modified to the extent necessary to give effect to that intention. If you acquire goods from Generac Power Systems or any of its authorized resellers and distributors for the purposes of a business, then pursuant to section 43(2) of the CGA, it is agreed that the provisions of the CGA do not apply. For Service or other product inquiries in New Zealand, please contact Allpower by phone at 09-269-1160 or visit Allpower's website at [www.allpower.com.nz](http://www.allpower.com.nz).

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