Generac Power Systems Limited Warranty for Generac PWRcell®

For the period of warranty noted below and beginning upon the successful registration of the unit, Generac Power Systems, Inc. (Generac) warrants that its Generac PWRcell® products will be free from defects in material and workmanship for the items and period set forth below. Any equipment that the purchaser/owner claims to be defective should be reported to Generac customer service for evaluation and resolution. Generac will, at its discretion, repair or replace any part(s) which, upon evaluation, inspection, and testing by Generac, an Independent Authorized Service Dealer or certified installer, is found to be defective.

Product	Model Number	Warranty Period	Coverage
Generac PWRcell Battery Cabinet	APKE00007 APKE00028	10 years	Parts, Labor, and Limited Travel
Generac PWRcell Battery Modules	A0000391219 G0080040 G0080001 G0080003 G0080005	10 years or 7.56MWh of energy throughput per module, whichever comes first (i.e. a six module system carries a warranty of 10 years or 45.36 MWh of total energy throughput). Capacity retention guarantee at the end of the warranty period: At least 70% of nameplate rating.	
Generac PWRcell Inverter	APKE00014 APKE00013 XVT076A03 XVT114G03	10 years	
PWRmanager™	G0080090	10 years	
PV Link™	APKE00010	25 years	
SnapRS™	APKE00011 RS801a RS802	25 years	

Guidelines:

1. Unit must be registered and proof of purchase available. Warranty begins upon the successful on-line registration of each product. DC-coupled devices such as B-Links and PV-Links are automatically registered with the inverter's registration. Refer to registration instructions in manuals for each product.
2. Any and all warranty repairs and/or concerns must be performed and/or addressed by an Independent Authorized Service Dealer or certified installer. Repairs or diagnostics performed by individuals other than Independent Authorized Service Dealers or certified installers, not authorized in writing by Generac, will not be covered.
3. Warranty is transferable between ownership of original installation site only.
4. Warranty only applies to permanently wired and mounted units.
5. Damage caused after receipt of unit is the responsibility of the owner and is not covered by this warranty. Nicks, scrapes, dents, or scratches to the painted enclosure should be repaired promptly by the owner. Corrosion caused by location in a harsh or saltwater environment is not covered.
6. Travel allowance is limited to 100 miles maximum and three (3) hours maximum (per occurrence, whichever is less) round trip from the nearest Independent Authorized Service Dealer. Any additional travel required will not be covered.
7. In order to provide the highest level of service and support for the full term of the warranty period, Generac requires all PWRcell system components to be connected to the Internet and to maintain such connection throughout the warranty period. Internet connectivity, for some components, is established via the PWRcell Inverter. See PWRcell Inverter Installation Manual for details. By connecting the PWRcell Inverter, or other PWRcell family product, to the Internet, customer agrees that Generac may remotely monitor the use and condition of the system and update the system's software and firmware, as necessary, without further notice. If the PWRcell system loses Internet connection for an extended period, Generac may not be able to provide important remote upgrades. In such cases, Generac will try to notify Customer, if possible, in order to reestablish connectivity; however, if the system remains offline, Generac may not be able to honor the full duration of the warranty. If it is determined that the full warranty period is not able to be honored, the Limited Warranty will still be honored for at least 5 years for PWRcell Inverter, PWRmanager, and Battery Cabinet products, for at least 5 years or 3.78MWh per Battery Module, and for at least 10 years for PV Link and SnapRS products, subject to the terms and conditions of this warranty.

The following will NOT be covered by this warranty:

1. Costs of normal maintenance (i.e. associated part(s), updates, installation, and start-up).
2. Damage to the unit caused by accidents, shipping, handling, or improper storage.
3. Damage/failures caused by operation outside of specified operating conditions or with improper loads or installations other than what's recommended or specified by Generac. Unauthorized modification/misapplication will not be covered by this warranty.
4. Rental equipment used while warranty repairs are being performed and/or any extraordinary equipment used for removal and/or re-installation of the inverter.
5. Planes, ferries, railroad, buses, helicopters, snowmobiles, snow-cats, off-road vehicles, or any other mode of transport deemed not standard by Generac.
6. Failures due to normal wear and tear, accident, misuse, abuse, neglect, improper installation, improper sizing, or biological infestation.
7. Damage to any covered components or consequential damages caused by the use of a non-OEM part will not be covered by this warranty.
8. Products that are modified or altered in a manner not authorized by Generac in writing.
9. Starting batteries, fuses, and any related labor.
10. Enclosures that rust as a result of improper installation, location in a harsh or salt water environment, or are scratched where the integrity of applied paint is compromised.
11. Failures caused by any act of God or external cause including without limitation, fire, theft, freezing, war, lightning, earthquake, windstorm, hail, water, tornado, hurricane, or any other matters which are reasonably beyond the manufacturer's control.
12. Overtime, holiday, or emergency labor.
13. Shipping costs associated with expedited shipping.
14. Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
15. Living or travel expenses of person(s) performing service, except as specifically included within the terms of a specific unit warranty period.
16. Superficial defects that do not affect product performance.
17. Product purchased from non-authorized vendors.
18. Financial compensation for loss of profits during any loss of service, including preventive and corrective maintenance.

THIS WARRANTY SUPERSEDES OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. SPECIFICALLY, GENERAC MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES WHICH ARE ALLOWED BY LAW, SHALL BE LIMITED IN DURATION TO THE TERMS OF THE EXPRESS WARRANTY PROVIDED HEREIN. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND GENERAC'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL GENERAC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF GENERAC'S NEGLIGENCE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS UNDER APPLICABLE LAW.

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To locate the nearest Independent Authorized Service Dealer and to download schematics, exploded views, and parts lists
visit our website: www.generac.com

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