

Warranty

GENERAC POWER SYSTEMS STANDARD TWO-YEAR LIMITED WARRANTY FOR GENERAC EMERGENCY TRANSFER SWITCH SYSTEMS

NOTE: ALL UNITS MUST HAVE A START-UP INSPECTION PERFORMED BY AN AUTHORIZED GENERAC DEALER.

For a period of two (2) years of operation from the date of start up, Generac Power Systems, Inc. (Generac) will, at its option, repair or replace any part(s) which, upon examination, inspection, and testing by Generac or an Authorized/Certified Generac Dealer, or branch thereof, is found to be defective under normal use and service, in accordance with the warranty schedule set forth below. Repair or replacement pursuant to this limited warranty shall not renew or extend the original warranty period. Any repaired product shall be warranted for the remaining original warranty period only. Any equipment that the purchaser/owner claims to be defective must be examined by the nearest Authorized/Certified Generac Dealer, or branch thereof. This warranty applies only to Generac Transfer Switches used in "Standby" applications, as Generac has defined Standby, provided said transfer switch has been initially installed and/or inspected on-site by an Authorized/Certified Generac Dealer, or branch thereof. It is highly recommended that scheduled maintenance, as outlined by the transfer switch owner's manual, be performed by an Authorized/Certified Generac Dealer, or branch thereof. This will verify service has been performed on the unit throughout the warranty period.

*****This warranty only applies to units sold for use in the US and Canada.*****

WARRANTY SCHEDULE

YEAR ONE — Limited comprehensive coverage on mileage, labor, and parts listed.

- ALL COMPONENTS

YEAR TWO — Limited comprehensive coverage on parts listed.

- ALL COMPONENTS – PARTS ONLY

Guidelines:

1. Travel allowance is limited to 300 miles maximum, and 7.5 hours maximum (per occurrence), round trip, to the nearest authorized Generac Service Facility, and only applies to permanently wired and mounted units.
2. Warranty only applies to permanently wired and mounted units.
3. All warranty repairs, must be performed and/or addressed by an Authorized/Certified Generac Dealer, or branch thereof.
4. All warranty expense allowances are subject to the conditions defined in Generac's General Service Policy Manual.
5. Units that have been resold are not covered under the Generac Warranty, as this Warranty is not transferable.
6. Unit enclosure is only covered during the first year of the warranty provision.
7. Use of Non-Generac replacement part(s) will void the warranty in its entirety.
8. Generac may choose to Repair, Replace or Refund a piece of equipment.
9. Warranty Labor Rates are based on normal working hours. Additional costs for overtime, holiday or emergency labor costs for repairs outside of normal business hours will be the responsibility of the customer.
10. Warranty Parts shipment costs are reimbursed at ground shipment rates. Costs related to requests for expedited shipping will be the responsibility of the customer.
11. Verification of required maintenance may be required for warranty coverage.

THIS WARRANTY SHALL NOT APPLY TO THE FOLLOWING:

Any unit built/manufactured prior to July 1, 2004.

1. Costs of normal maintenance (i.e., installation and start-up).
2. Units sold, rated or used for "Prime Power", "Trailer Mounted" or "Rental Unit" applications as Generac has defined Prime Power, Trailer Mounted or Rental Unit. Contact a Generac Distributor for Prime Power, Trailer Mounted or Rental Unit definition and warranty.
3. Failures caused by any external cause or act of God such as, but not limited to, collision, fire, theft, freezing, vandalism, riot or wars, lightning, earthquake, windstorm, hail, volcanic eruption, water or flood, tornado, hurricane, terrorist acts or nuclear holocaust.
4. Products that are modified or altered in a manner not authorized by Generac in writing.
5. Failures due, but not limited to, normal wear and tear, accident, misuse, abuse, negligence, or improper installation or sizing.
6. Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
7. Damage related to rodent and/or insect infestation.
8. Failure due to misapplication, misrepresentation, or bi-fuel conversion.
9. Telephone, facsimile, cellular phone, satellite, Internet, or any other communication expenses.
10. Rental equipment used while warranty repairs are being performed (i.e. rental generators, cranes, etc.).
11. Modes of transportation deemed abnormal (refer to Generac General Service Policy Manual).
12. Steel enclosures that are rusting due to improper installation, location in a harsh or saltwater environment or scratched where integrity of paint applied is compromised.
13. Any and all expenses incurred investigating performance complaints unless defective Generac materials and/or workmanship were the direct cause of the problem.

THIS WARRANTY IS IN PLACE OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, SPECIFICALLY, GENERAC MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Any implied warranties allowed by law shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to purchaser/owner. GENERAC'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL GENERAC BE LIABLE FOR ANY INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF GENERAC'S NEGLIGENCE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights. You also may have other rights that vary from state to state.

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